

Dear hotel guests,

We are delighted to welcome you to the DoblerGreen Hotel.

We have prepared a summary of helpful information for you to make your stay as pleasant as possible.

We hope that you enjoy your stay with us and we look forward to welcoming you again soon.

A

- **Arrival and Departure**

Your room is available from 3.00pm on the day of your arrival until 12.00pm on the day of your departure.

- **ATM / Cash Machine**

The nearest ATM / cash machine is located at the “Kaufland” store or at the bakery “Trölsch”, both only a few minutes’ walk from the hotel.

- **Adapter**

Upon request, we will be glad to provide you international power adapter and charger for your mobile phone. Please ask at the reception.

B

- **Bar**

Our lobby bar is open 24/7. Relax and unwind with a glass of wine, a mixed cocktail or enjoy one of our refreshing draft beers.

- **Bathroom**

Upon request, we will be glad to provide you different amenities e.g. bathrobe, bathing slippers or stools. Please ask at the reception.

- **Breakfast**

Enjoy our hearty breakfast buffet on weekdays from 6.30am to 10.00am, and from 7.00am to 11.00am on weekends and on public holidays, € 16,80 per person.

C

- **Car Rental Services**

Are you looking to rent a car? If so, we are here to help – we can contact the following car rental services for you: Avis, Europcar, Hertz, and Sixt.

Please contact us at reception and we will happily make a booking for you.

- **Children**

Our child-friendly hotel welcomes even the smallest of guests! We are happy to provide you with beds for children and babies, and we can also arrange for experienced babysitters if required.

- **Churches and Services of Worship**
Information about Church/Temple/Mosque services for a number of different denominations can be found at reception.
- **Cleaning and Laundry Service**
Please leave behind any items of clothing for washing at reception by 8.00am at the latest (on weekdays). Your clean laundry will be returned to you by 6.00pm on the same day.
- **Conferences**
Equipped with the latest technical facilities, our 8 purpose-built conference rooms are available to use for meetings, seminars and conferences. Please contact our reception staff. We will happily arrange an individual programme for you and support you every step of the way to ensure your event is a successful one.
- **Credit Cards**
We accept Eurocard/MasterCard, Visa, American Express and Diners Club.
- **Cultural and Sporting Events**
You can find all the latest information on cultural and sporting events by contacting reception. We can even arrange to reserve tickets for you if you like.
- **Currency Exchange**
Please ask at reception.

D

- **Doctor, Pharmacy**
Should you require a doctor, please contact us at reception and we will happily assist you further. The nearest pharmacy can be found at the “Kaufland” store, which is only a short walk from the hotel.

E

- **Electricity Sockets**
All hotel sockets have a voltage of 220 volts; an adapter is available from reception upon request.
- **Emergency Exits and Escape Routes**
Please pay careful attention to the safety notices posted on the inside of your room door. If you have any further questions, please do not hesitate to ask any member of staff for help.
- **Event Tickets**
We are happy to organise tickets for you for all kinds of events. Please ask our staff at reception.
- **Excursions**
Please ask at reception for information about organised excursions and places to go for the best sightseeing experiences.
We can also point you in the direction of a number of shopping trips in Stuttgart and the nearby outlet city of Metzingen.

F

- **Family Celebrations**
Would you like to celebrate a family occasion at our hotel? We are happy to arrange a special offer for you to cater for all your needs.
- **Family Rooms**
We offer family rooms that come with connecting doors. Please ask our staff at reception for more details.
- **Photocopies**
We offer a photocopying service for €1.20 per page. Please contact us at reception.
- **Fire Escapes and Emergency Exits**
Please pay careful attention to the safety notices posted on the inside of your room door. If you have any further questions, please do not hesitate to ask any member of staff for help.
- **Fitness**
For the sporty activity you can use our fitness room on the second floor, free of charge. We hope you enjoy your work out!

G

- **Garage and Parking**
Our hotel has ample parking space in its underground garage as well as external parking,
underground parking: € 14,00 per 24 hours
external parking: € 14,00 per 24 hours

H

- **Hairdressers**
The members of our reception staff are on hand to direct you to the nearest hairdressing salons. We can also arrange an appointment for you if you so wish.
- **Heating**
The heating control in your room is directly attached to the heating unit. Feel free to adjust the temperature between 0 (min) and 5 (max).
- **House Pets**
If agreed with the hotel, we will also accommodate your four-legged friends for a charge.

I

- **Internet**
Guests have free access to Wi-Fi Internet services in all rooms and public areas of the hotel. For any support our partner, the company “Jager IT Service” will be happy to help you. Please contact our staff at the reception.
- **Ironing**
An ironing board and an iron are available for use. Please ask our staff at reception. On the first floor there is a washing room, number 171. You can wash, dry and even ironing your clothes there. It's with pleasure that we iron your clothes, please ask at the reception.

L

- **Lost Property**
Our hotel stores lost property items for a period of six months. Please ask at reception if you suspect you have lost anything at the hotel.
- **Luggage Storage**
We are happy to store any luggage or baggage you may have until your departure. Please ask at reception.
- **Luggage Service**
It's with pleasure that we bring your bags to the room and pick them up when you check out. Please ask at the reception.
- **Laundry**
On request we will be happy to provide an additional pillow and blanket as well as bed linen for allergy sufferers. In case of a longer stay we will change your bed linen daily on request. Please ask at the reception

M

- **Messages**
All received messages can be found at reception.

R

- **Reception**
Our reception is staffed 24 hours a day. You can reach us by telephone on the internal extension by pressing the "Rezeption" button.
- **Restaurant Recommendations**
In our restaurant "*Made in Napoli*" with terrace you can enjoy Mediterranean specialties and a wide choice of pizzas cooked in the wood oven.
- **Room service**
Upon request, room service will provide drinks and small snacks from 7.00 AM until 23.00 PM.

S

- **Safe**
A free-to-use safe is located in most of the rooms.
- **Sanitary Products**
Nail files, razor sets, toothbrushes and sewing kits are available free of charge from reception.
- **Sewing Service**
We are happy to take care of any small sewing jobs that you need doing. Please ask our staff at the reception.
- **Smoking**
We adopt a strict non-smoking policy in all rooms of the hotel. We kindly ask smokers to use the patio area in front of the hotel entrance or the roof terrace if they wish to smoke.
- **Stamps**
Stamps can be purchased at reception. We are also happy to send your post on its way.

I

- **Taxi**
Please contact our staff at reception to arrange a booking.
- **Telephone**
The central telephone number of our hotel is: 0049 (0)7156 17710
If you wish to make external calls, please dial "0" before entering your desired number, so that you can be connected to a direct line. Telephone charges are automatically added to your room bill, where each unit costs €0.70. In case you forgot the recharger for your mobile phone we are happy to provide you a suitable device for the duration of your stay.
- **Television**
A list of television programmes can be found in this folder.

W

- **Wake-up Call**
Please contact our staff at reception and we will happily arrange a prompt and reliable wake-up call for you.